ASNs and chargebacks

When one missing shirt turns into a $500 fee weeks later

SwiftB2B

Swipe →

Every shipment starts with an ASN

So before the truck arrives, the retailer knows every carton on it, and what's inside

ASN · ADVANCE SHIP NOTICE

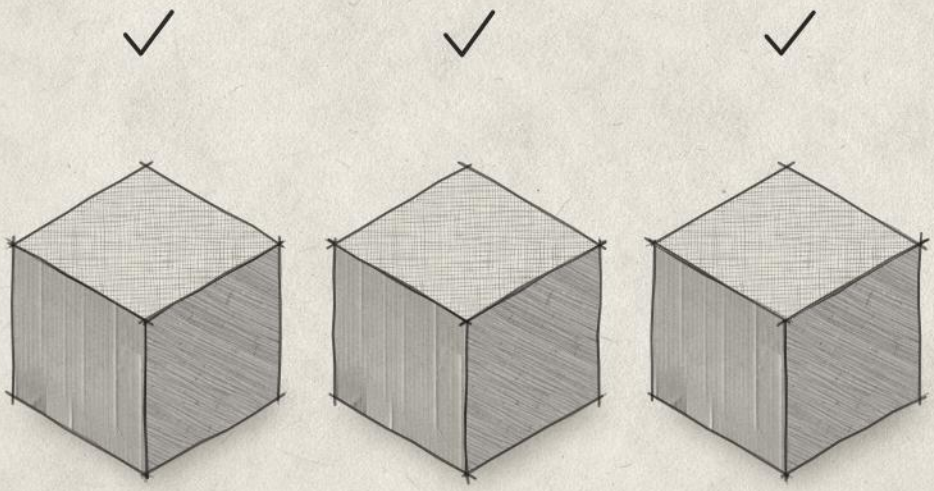
Carton 1 · 12 shirts

Carton 2 · 12 shirts

Carton 3 · 12 shirts

And the warehouse trusts the ASN

It scans each carton label, and doesn't open the boxes



3 cartons scanned, 36 shirts received

SwiftB2B

But if one carton holds 11, not 12

Nobody finds out right away, so the store comes up short, and weeks later the retailer sends a chargeback

CHARGEBACK · PO 8812

Code 22 · ASN mismatch

Fee · $500

No carton, no count, just a code

SwiftB2B checks every ASN before it ships

So a short carton or a late ASN gets fixed today, not paid for weeks later

SwiftB2B — Outgoing ASNs · Today

ASN 5531 · PO 8812
Packed 35 shirts, the PO says 36
Hold

ASN 5532 · PO 8840
Truck left 2 hours ago, ASN not sent
Send

ASN 5533 · PO 8857
Matches the PO
Ready

2 to fix today, before they turn into chargebacks

Every PO and ASN already flows through SwiftLink

SwiftB2B